Cheshire East Council

Adult Social Care Contribution in terms of commissioning activity

to the Council's Outcome 5 – People Live Well and For Longer

as at October 2013

	Council Sub Outcome		Adult Social Care Sub Outcomes	Priority Level	Current Services Commissioned	Annual cost of Service	Activity Levels	Projected Demand	Projected Spend	New / Alternate commissioning options	Potential for CCG/P/H Funding
1	Information and Advice. Having the information I need when I need it.	1.1	I have the information and support I need to remain as independent as possible		Information & Advice Services: Carers Mental Health Older People Physical Disabilities Brokerage CAB Universal Service	£70,665 £59,876 £75,000 £66,199 £139,250 £250,442	Арр 1	↑ Increase	↔ No Change	Retendering services for April 2013. Future developments – increased targeting including self funders - increase awareness of personalisation	CCGs/PH/ Housing/ Finance
		1.2	I have access to easy to understand information which is consistent, accurate, accessible and up to date		Information & Advice Services: Carers Mental Health Older People Physical Disabilities Brokerage CAB Universal Service	See1.1 See1.1 See1.1 See1.1 See1.1	App 1	个 Increase	个 Increase	-Improve coordination between departments /agencies -Improve access to information. Re-develop website. Increase use of social media.	CCGs/PH/ Housing/ Finance/ICT
		1.3	I know where to get information about what is going on in my community		Information & Advice Services: Carers Mental Health Older People Physical Disabilities Brokerage CAB Universal Service	See 1.1 See 1.1 See 1.1 See 1.1 See 1.1	Арр 1	个 Increase	↔ No Change	As above. -Ensure that information is targeted with a community/locality focus and is available within existing local services e.g. GP surgeries /libraries / leisure centres	CCGs/PH/ Housing/ Finance/ICT/ Community Resilience/ LAPs/Place

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	1.4	I am supported to have a voice and to be actively engaged and involved in the development of local services		IMCA IMHA ICAS Brokerage Advocacy Services Healthwatch	£74,740 £38,842 £64,037 £139,250 £75,000 Jill	App 1	↑ Increase	↑ Increase	- Invest to save to embed personalisation in Individual Commissioning so that it is the default not the exception -Invest to save to support the introduction of co-production -Invest to save to develop a RAS -Increase role of Healthwatch -Development of shared advocacy services with health	CCGs – personal health budgets/ Personal budgets PH/CCGs PH/CCGs/ Resilient Communities
										PH/CCGs/ CWP
2 Active and Supportive Communities. Keeping friends, family and place	2.1	I can access a range of community activities and services that help me to live the life I want and remain a contributing member of my community		EIP Services: Carers EIP Carers Breaks & Training Mental Health Physical Disabilities Older People Learning Disability Advocacy Services Innovation Fund: Carers Generic Learning Disability Mental Health Older People Sensory Impairment	£66,131 £100,482 £52,875 £66,199 £67,568 £64,081 £75,000 £9,357 £9,500 £10,000 £17,175 £88,713 £8,513	App 1	↑ Increase ↑ Increase	↓ Decrease ↑ Increase	-Increase access to community based options through creative care planning -Reduce reliance on directly funded traditional care services e.g. residential/nursing placements -Pump prime community based initiatives e.g. Innovation Fund -Develop the market to respond to personal budgets	PH/CCGs/ Resilient Communities PH/CCGs/ Resilient Communities

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	2.2	I have a network of people that support me, this could include family, friends, carers, community and if needed paid support staff		Individual Commissioning Domiciliary Care Support for Carers: Assessments EIP Reablement Breaks & Training Innovation Fund: Carers Generic Learning Disability Mental Health Older People Sensory Impairment SP Services — Accommodation Based: Older People Learning Disability Mental Health Single People Teenage Parents & Families Ex-Offenders & Former Drug Users SP Services — Non Accommodation Based: Physical Disability/ Sensory/Generic Ex-Offenders Drug & Alcohol Mental Health Resettlement & Homeless Prevention	£16,489,586 £44,971 See 2.1 £73,445 See 2.1 See 2.1 See 2.1 See 2.1 See 2.1 See 2.1 See 2.1 See 2.1 \$ee 2.1	App 4 App 3 App 5	↑ Increase	↓ Decrease	-Encourage self reliance/raise aspiration/increase opportunity -Increase access to community based options through creative care planning -Reduce reliance on directly funded traditional care services e.g. residential/nursing placements -Pump prime community based initiatives e.g. Innovation Fund -Develop the market to respond to personal budgets	Resilient communities/personal budgets

		Priority Level	Current Services Commissioned	Annual cost of Service	Activity Levels	Projected Demand	Projected Spend	New / Alternate commissioning options	Potential for CCG/P/H Funding
 2.3	I have the		Individual			1	V	-Encourage self reliance/raise	Resilient communities/
	opportunity to train,		Commissioning			Increase	Decrease	aspiration/increase opportunity	personal budgets
	study, work or		Brokerage	See 1.4	App 1				
	engage in activities		Supported	Info from	App 6			-Increase access to community based	
	that match my		Employment Services	Rob	''			options through creative care planning	
	interests, skills and		Carers Breaks &						
	abilities		Training	See 2.2	App 1			-Reduce reliance on directly funded	
			SP Services –		''			traditional care services e.g.	
			Accommodation		App 5			residential/nursing placements	
			Based:		111			,	
			Older People					-Pump prime community based	
			Learning Disability	See 2.2				initiatives e.g. Innovation Fund	
			Mental Health	See 2.2					
			Single People	See 2.2				-Develop the market to respond to	
			Teenage Parents &	See 2.2				personal budgets	
			Families	See 2.2				F	
			Ex-Offenders &	300 2.2					
			Former Drug Users	See 2.2					
			SP Services – Non	300 2.2					
			Accommodation						
			Based:						
			Physical Disability/						
			Sensory/Generic	See 2.2					
			Ex-Offenders	300 2.2					
			Drug & Alcohol	See 2.2					
			Mental Health	See 2.2					
			Resettlement &	See 2.2					
			Homeless Prevention	See 2.2					
			Innovation Fund:	3cc 2.2					
			Learning Disabilities		App 3				
			Learning Disabilities	See 2.1	Ybb 2				
				Jee 2.1					

Council Outcomes			Priority Level	Current Services Commissioned	Annual cost of Service	Activity Levels	Projected Demand	Projected Spend	New / Alternate commissioning options	Potential for CCG/P/H Funding
	2.4	I feel welcomed and included in my local community		Supported Employment Services EIP Services: Carers EIP Carers Breaks & Training Mental Health Physical Disabilities Older People Learning Disability Advocacy Services SP Services — Accommodation Based: Older People Learning Disability Mental Health Single People Teenage Parents & Families Ex-Offenders & Former Drug Users SP Services — Non Accommodation Based: Physical Disability/ Sensory/Generic Ex-Offenders Drug & Alcohol Mental Health Resettlement & Homeless Prevention	See 2.1 See 2.1 See 2.1 See 2.1 See 2.1 See 2.1 See 2.1 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2	App 6 App 1 App 5	↑ Increase	↓ Decrease	-Encourage self reliance/raise aspiration/increase opportunity -Increase access to community based options through creative care planning -Reduce reliance on directly funded traditional care services e.g. residential/nursing placements -Pump prime community based initiatives e.g. Innovation Fund -Develop the market to respond to personal budgets	Resilient communities/personal budgets

Council Outcomes		Priority Level	Current Services Commissioned	Annual cost of Service	Activity Levels	Projected Demand	Projected Spend	New / Alternate commissioning options	Potential for CCG/P/H Funding
			Innovation Fund: Carers Generic Learning Disability Mental Health Older People Sensory Impairment	See 2.1 See 2.1 See 2.1 See 2.1 See 2.1 See 2.1	App 3				

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		2.5	I feel valued for the contribution that I can make to my		Supported Employment Services EIP Services:		Арр 6	↑ Increase	↓ Decrease	-Encourage self reliance/raise aspiration/increase opportunity	Resilient communities/ personal budgets
			community		Carers EIP		App 1			-Increase access to community based	
					Carers Breaks &	See 2.1				options through creative care planning	
					Training	See 2.1				.,	
					Mental Health					-Reduce reliance on directly funded	
					Physical Disabilities	See 2.1				traditional care services e.g.	
					Older People	See 2.1				residential/nursing placements	
					Learning Disability	See 2.1				8	
					Advocacy Services	See 2.1				-Pump prime community based	
					SP Services –	See 2.1				initiatives e.g. Innovation Fund	
					Accommodation		App 5			0	
					Based:					-Develop the market to respond to	
					Older People					personal budgets	
					Learning Disability	See 2.2					
					Mental Health	See 2.2					
					Single People	See 2.2					
					Teenage Parents &	See 2.2					
					Families	See 2.2					
					Ex-Offenders &						
					Former Drug Users	See 2.2					
					SP Services – Non						
					Accommodation						
					Based:						
					Physical Disability/						
					Sensory/Generic	See 2.2					
					Ex-Offenders						
					Drug & Alcohol	See 2.2					
					Mental Health	See 2.2					
					Resettlement &	See 2.2					
					Homeless Prevention	See 2.2					
					Innovation Fund:		Арр 3				
1					Carers	See 2.1					
1					Generic	See 2.1					
					Learning Disability	See 2.1					
					Mental Health	See 2.1					
					Older People	See 2.1					
					Sensory Impairment	See 2.1					

	Council Outcomes			Priority Level	Current Services Commissioned	Annual cost of Service	Activity Levels	Projected Demand	Projected Spend	New / Alternate commissioning options	Potential for CCG/P/H Funding
3	Independence - I am supported to live an independent, healthier and more fulfilled life	3.1	I am supported to develop skills and coping strategies to enable me to live a full and active life		Individual Commissioning Support for Carers: Assessments EIP Reablement Breaks & Training Information & Advice Services: Carers Mental Health Older People Physical Disabilities Brokerage CAB Universal Service EIP: Mental Health Physical Disabilities Older People Learning Disability Advocacy Services Innovation Fund: Carers Generic Learning Disability Mental Health Older People Sensory Impairment	See 2.2 See 2.1 See 2.2 See 2.2 See 1.1 See 1.1 See 1.1 See 1.1 See 1.1 See 2.1 See 2.1	App 1 App 1 App 3	↑ Increase	↔ No Change	-Target health inequalities -Encourage self reliance/raise aspiration/increase opportunity -Increase access to community based options through creative care planning -Reduce reliance on directly funded traditional care services e.g. residential/nursing placements -Pump prime community based initiatives e.g. Innovation Fund -Develop the market to respond to personal budgets	PH/CCGs/ Place
1								1			

Council Outcomes			Priority Level	Current Services Commissioned	Annual cost of Service	Activity Levels	Projected Demand	Projected Spend	New / Alternate commissioning options	Potential for CCG/P/H Funding
				SP Services – Accommodation Based: Older People Learning Disability Mental Health Single People Teenage Parents & Families Ex-Offenders & Former Drug Users SP Services – Non Accommodation Based: Physical Disability/ Sensory/Generic Ex-Offenders Drug & Alcohol Mental Health Resettlement & Homeless Prevention	See 2.2 See 2.2	App 4				
	3.2	I have access to my own home		SP Care & Repair Equipment Services Telecare Services	£363,340 £405,812 £220,208	App 4 App 7 App 8	↑ Increase	↑ Increase	-Influence housing strategy / planning -Influence allocations policies -Ensure timely adaptations to properties	Housing/PH/ CCGs/Ambulance Service

Council Outcomes			Priority Level	Current Services Commissioned	Annual cost of Service	Activity Levels	Projected Demand	Projected Spend	New / Alternate commissioning options	Potential for CCG/P/H Funding
	3.3	I am supported to maintain a stable home environment		Individual Commissioning Domiciliary Care Equipment Services	See 2.2 See 3.2	App 4 App 7	↑ Increase	↑ Increase	-Target vulnerable groups e.g. falls prevention, winter warmth	PH
				Telecare SP Services – Accommodation Based:	See 3.2	App 8 App 5			-Maximise/target tenancy support -Maximise care and repair	Housing
				Older People Learning Disability Mental Health	See 2.2 See 2.2 See 2.2				services -Deliver effective equipment	Housing/PH
				Single People Teenage Parents & Families	See 2.2 See 2.2				services -Deliver effective	Consortium
				Ex-Offenders & Former Drug Users SP Services – Non Accommodation Based:	See 2.2				AT/Telecare services	PH/CCGs
				Physical Disability/ Sensory/Generic	See 2.2					
				Ex-Offenders Drug & Alcohol Mental Health Resettlement &	See 2.2 See 2.2 See 2.2 See 2.2					
	3.4	I am supported in my role as a parent to be able to provide a safe and stable family life for my children		Homeless Prevention SP Services – Teenage Parents & Families	See 2.2	App 5	↑ Increase	↑ Increase		Childrens / PH/ CCGs
	3.5	I am supported in my role as a carer and have a life outside of caring		Individual Commissioning Information & Advice Assessments	See 1.1	App 1	↑ Increase	↑ Increase	-Maximise impact of carer support to enable carers to continue in their caring role (far cheaper than direct	PH/CCGs/ Resilient Communities
				EIP Reablement Breaks & Training Innovation Fund	See 2.2 See 2.1 See 2.2 See 2.1				provision).	
					See 2.1	App 3				

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	3.6	I am supported to plan		Individual			↑	1	-Target health	
		ahead and makes		Commissioning			Increase	Increase	inequalities/vulnerable	
		choices and decisions		Information & Advice		App 1			groups	
		about my future		Services:						
				Carers	See 1.1				-Encourage self	
				Mental Health	See 1.1				reliance/raise	
				Older People	See 1.1				aspiration/increase	
				Physical Disabilities	See 1.1				opportunity	
				CAB Universal Service						
				IMCA					-Increase access to	
				IMHA	See 1.4				community based options	
				Brokerage	See 1.4		1		through creative care	
				Advocacy Services	See 1.4				planning	
				SP Services –	See 1.4		1			
				Accommodation		App 5			-Reduce reliance on directly	
				Based:					funded traditional care	
				Older People					services e.g.	
				Learning Disability	See 2.2				residential/nursing	
				Mental Health	See 2.2				placements	
				Single People	See 2.2				·	
				Teenage Parents &	See 2.2				-Pump prime community	
				Families	See 2.2				based initiatives e.g.	
				Ex-Offenders & Former					Innovation Fund	
				Drug Users	See 2.2					
				SP Services – Non					-Develop the market to	
				Accommodation					respond to personal	
				Based:					budgets	
				Physical Disability/						
				Sensory/Generic	See 2.2					
				Ex-Offenders						
				Drug & Alcohol	See 2.2		1			
				Mental Health	See 2.2					
				Resettlement &	See 2.2					
				Homeless Prevention	See 2.2					
	1			Hospital Discharge	£142,826	N/A	\leftrightarrow	1	-Develop alternative	Hospital Trusts/CCGs
				Services	, , ,		No	Increase	services which are	1
							Change		community based and avoid	
									residential placements	
									,	

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	3.7	I receive care and support in my own home		Individual Commissioning Domiciliary Care SP Services – Accommodation Based: Older People Learning Disability Mental Health SP Services – Non Accommodation Based: Physical Disability/ Sensory/Generic Ex-Offenders Drug & Alcohol Mental Health Resettlement & Homeless Prevention	See 2.2 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2	App 4 App 5	↑ Increase	↑ Increase	-Maximise the delivery of care and support in the homeMinimise residential/nursing placementsEnsure effective monitoring/quality assurance /safeguarding	CCGs
	3.8	I live in a residential or nursing care home and have a positive experience of care and I am treated with dignity and respect		Individual Commissioning Safeguarding Res/Nursing Home Healthwatch	£41,861,092 Jill	App 9 App 2	↓ Decrease	↓ Decrease	-Development of personalised care plans -Effective contract compliance/monitoring -Providers sign up to the dignity challenge -Individuals are effectively safeguarded	

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Control - I can access services and control the services that I receive	4.1	I can speak to people who know something about what I need and can make things happen		Individual Commissioning Information & Advice Services: Carers Mental Health Older People Physical Disabilities CAB Universal Service IMCA IMHA Brokerage Advocacy Services	See 1.1 See 1.1 See 1.1 See 1.1 See 1.1 See 1.4 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice - Development of a RAS -Person centred care management - Personal budgets -Responsive service providers -Develop the market to respond to personal budgets	CCGs/PH/ Community Resilience
	4.2	I have help to make informed choices if I need and want it		Individual Commissioning Information & Advice Services: Carers Mental Health Older People Physical Disabilities CAB Universal Service IMCA IMHA Brokerage Advocacy Services	See 1.1 See 1.1 See 1.1 See 1.1 See 1.4 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice - Development of a RAS -Person centred care management - Personal budgets -Responsive service providers -Develop the market to respond to personal budgets	CCGs/PH/ Community Resilience Finance CCGs/PH/ Community Resilience

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	4.3	I am in control of my care and support		Individual Commissioning Information & Advice Services: Carers Mental Health Older People Physical Disabilities CAB Universal Service IMCA IMHA Brokerage Advocacy Services	See 1.1 See 1.1 See 1.1 See 1.1 See 1.1 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice - Development of a RAS -Person centred care management - Personal budgets -Responsive service providers -Develop the market to respond to personal budgets	CCGs/PH/ Community Resilience Finance CCGs
	4.4	I have care and support that is directed by me and responsive to my needs		Individual Commissioning Information & Advice Services: Carers Mental Health Older People Physical Disabilities CAB Universal Service IMCA IMHA Brokerage Advocacy Services	See 1.1 See 1.1 See 1.1 See 1.1 See 1.4 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice - Development of a RAS -Person centred care management - Personal budgets -Responsive service providers -Develop the market to respond to personal budgets	CCGs/PH/ Community Resilience Finance CCGs CCGs

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	4.5	My support is coordinated, co-operative and works well together and I know who to contact to get things changed		Individual Commissioning Safeguarding Information & Advice Services: Carers Mental Health Older People Physical Disabilities CAB Universal Service IMCA IMHA Brokerage Advocacy Services	See 1.1 See 1.1 See 1.1 See 1.1 See 1.1 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice - Development of a RAS -Person centred care management - Personal budgets -Responsive service providers -Develop the market to respond to personal budgets	CCGs/PH/ Community Resilience Finance CCGs CCGs
	4.6	I can decide the kind of services I need and when, where and how to receive it		Individual Commissioning Information & Advice Services: Carers Mental Health Older People Physical Disabilities CAB Universal Service IMCA IMHA Brokerage Advocacy Services	See 1.1 See 1.1 See 1.1 See 1.1 See 1.4 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice - Development of a RAS -Person centred care management - Personal budgets -Responsive service providers -Develop the market to respond to personal budgets	CCGs/PH/ Community Resilience Finance CCGs CCGs

Council Outcomes			Priority Level	Current Services Commissioned	Annual cost of Service	Activity Levels	Projected Demand	Projected Spend	New / Alternate commissioning options	Potential for CCG/P/H Funding
	4.7	I know the amount of money available to me for care and support needs and I can determine how this is used (whether it is my own money, direct payment or council managed personal budget)		Individual Commissioning Brokerage Advocacy Services	See 1.1 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice - Development of a RAS -Person centred care management - Personal budgets -Responsive service providers -Develop the market to respond to personal budgets	CCGs/PH/ Community Resilience Finance CCGs CCGs
	4.8	I can get access to money quickly without having to go through over-complicated procedures		Individual Commissioning Brokerage Advocacy Services	See 1.1 See 1.4	App 1	↑ Increase	↑ Increase	- Improved financial process	Finance

Public Protection & Safeguarding.	5.1	I have considerate support delivered by	Individual Commissioning			↑ Increase	↑ Increase	-Person centred care management	PH/CCG
Risk enablement - I feel in control and safe.		competent people	Safeguarding CQC Healthwatch	Jill	App 10			Separation of commissioning from contracts. Improved contract compliance.	PH/CCG
								Development of an effective quality assurance/ safeguarding function Workforce development/training	PH/CCG

Council Outcomes			Priority Level	Current Services Commissioned	Annual cost of Service	Activity Levels	Projected Demand	Projected Spend	New / Alternate commissioning options	Potential for CCG/P/H Funding
	5.2	I can plan ahead and keep control of my life, even in a crisis.		Individual Commissioning Information & Advice Services: Carers Mental Health Older People Physical Disabilities CAB Universal Service IMCA IMHA Brokerage Advocacy Services	See 1.1 See 1.1 See 1.1 See 1.1 See 1.4 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice - Development of a RAS -Person centred care management	CCGs/PH/ Community Resilience Finance PH/CCG
	5.3	I feel safe. I can live the life I want and I am enabled to manage risks.		Individual Commissioning Information & Advice Services: Carers Mental Health Older People Physical Disabilities CAB Universal Service IMCA IMHA Brokerage Advocacy Services	See 1.1 See 1.1 See 1.1 See 1.1 See 1.4 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice - Development of a RAS -Person centred care management - Personal budgets -Separation of commissioning from contracts. Improved contract compliance. -Development of an effective quality assurance/ safeguarding function -Workforce development/training	CCGs/PH/ Community Resilience Finance CCGs CCGs PH/CCGs/ Childrens PH/CCGs/ Childrens/ Safeguarding

S.4 Lam protected from harm when I am unable to protect myself Safeguarding COC Healthwatch 3P Services - Accommodation Based: Older People Learning Disability Mental Health Single People Temage Parents & Former Drug Users SP Services - Non Accommodation Based: Physical Disability/ Sensony/Generic Ex-Offenders Drug & Alcohol Mental Health Resettlement & Homeless Prevention Mental Health Resettlement & H	Council Outcomes			Priority Level	Current Services Commissioned	Annual cost of Service	Activity Levels	Projected Demand	Projected Spend	New / Alternate commissioning options	Potential for CCG/P/H Funding
		5.4	harm when I am unable to protect		Commissioning Safeguarding CQC Healthwatch SP Services — Accommodation Based: Older People Learning Disability Mental Health Single People Teenage Parents & Families Ex-Offenders & Former Drug Users SP Services — Non Accommodation Based: Physical Disability/ Sensory/Generic Ex-Offenders Drug & Alcohol Mental Health Resettlement &	See 2.2 See 2.2	App 2			and advice -Person centred care management -Separation of commissioning from contracts. Improved contract compliance. -Development of an effective quality assurance/ safeguarding function -Workforce development/training	Community Resilience/ICT CCGs PH/CCGs/ Childrens PH/CCGs/ Childrens/ Safeguarding HR PH/CCGs/

Appendix 15

Council Outcomes			Priority Level	Current Services Commissioned	Annual cost of Service	Activity Levels	Projected Demand	Projected Spend	New / Alternate commissioning options	Potential for CCG/P/H Funding
	5.5	I feel that my community is a safe place to live and local people look out for me and each other.		SP Services – Accommodation Based: Older People Learning Disability Mental Health Single People Teenage Parents & Families Ex-Offenders & Former Drug Users SP Services – Non Accommodation Based: Physical Disability/ Sensory/Generic Ex-Offenders Drug & Alcohol Mental Health Resettlement & Homeless Prevention Telecare	See 2.2 See 3.2	App 5	↑ Increase	↑ Increase		All statutory and community based agencies/ all residents of Cheshire East