

## Cheshire East Council

## Adult Social Care Contribution in terms of commissioning activity

## to the Council's Outcome 5 – People Live Well and For Longer

as at October 2013

	Council Sub Outcome		Adult Social Care Sub Outcomes	Priority Level	Current Services Commissioned	Annual cost of Service	Activity Levels	Projected Demand	Projected Spend	New / Alternate commissioning options	Potential for CCG/P/H Funding
1	Information and Advice. Having the information I need when I need it.	1.1	I have the information and support I need to remain as independent as possible		<b>Information &amp; Advice Services:</b> Carers Mental Health Older People Physical Disabilities Brokerage CAB Universal Service	£70,665 £59,876 £75,000 £66,199 £139,250 £250,442	App 1	↑ Increase	↔ No Change	Retendering services for April 2013.  Future developments – increased targeting including self funders - increase awareness of personalisation	CCGs/PH/ Housing/ Finance
		1.2	I have access to easy to understand information which is consistent, accurate, accessible and up to date		<b>Information &amp; Advice Services:</b> Carers Mental Health Older People Physical Disabilities Brokerage CAB Universal Service	See1.1 See1.1 See1.1 See1.1 See1.1 See1.1	App 1	↑ Increase	↑ Increase	-Improve coordination between departments /agencies  -Improve access to information. Re-develop website. Increase use of social media.	CCGs/PH/ Housing/ Finance/ICT
		1.3	I know where to get information about what is going on in my community		<b>Information &amp; Advice Services:</b> Carers Mental Health Older People Physical Disabilities Brokerage CAB Universal Service	See 1.1 See 1.1 See 1.1 See 1.1 See 1.1 See 1.1	App 1	↑ Increase	↔ No Change	As above.  -Ensure that information is targeted with a community/locality focus and is available within existing local services e.g. GP surgeries /libraries / leisure centres	CCGs/PH/ Housing/ Finance/ICT/ Community Resilience/ LAPs/Place

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	Council Outcomes			Priority Level	Current Services Commissioned	Annual cost of Service	Activity Levels	Projected Demand	Projected Spend	New / Alternate commissioning options	Potential for CCG/P/H Funding
		1.4	I am supported to have a voice and to be actively engaged and involved in the development of local services		<b>IMCA</b> <b>IMHA</b> <b>ICAS</b> <b>Brokerage</b> <b>Advocacy Services</b> <b>Healthwatch</b>	£74,740 £38,842 £64,037 £139,250 £75,000 <b>Jill</b>	App 1  App 2	↑ Increase	↑ Increase	- Invest to save to embed personalisation in Individual Commissioning so that it is the default not the exception  -Invest to save to support the introduction of co-production  -Invest to save to develop a RAS  -Increase role of Healthwatch  -Development of shared advocacy services with health	CCGs – personal health budgets/ Personal budgets  PH/CCGs    PH/CCGs/ Resilient Communities  PH/CCGs/ CWP
2	<b>Active and Supportive Communities. Keeping friends, family and place</b>	2.1	I can access a range of community activities and services that help me to live the life I want and remain a contributing member of my community		<b>EIP Services:</b> Carers EIP Carers Breaks & Training Mental Health Physical Disabilities Older People Learning Disability Advocacy Services <b>Innovation Fund:</b> Carers Generic Learning Disability Mental Health Older People Sensory Impairment	£66,131 £100,482  £52,875 £66,199 £67,568 £64,081 £75,000  £9,357 £9,500 £10,000 £17,175 £88,713 £8,513	App 1    App 3	↑ Increase   ↑ Increase	↓ Decrease   ↑ Increase	-Increase access to community based options through creative care planning  -Reduce reliance on directly funded traditional care services e.g. residential/nursing placements  -Pump prime community based initiatives e.g. Innovation Fund  -Develop the market to respond to personal budgets	       PH/CCGs/ Resilient Communities   PH/CCGs/ Resilient Communities

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	Council Outcomes			Priority Level	Current Services Commissioned	Annual cost of Service	Activity Levels	Projected Demand	Projected Spend	New / Alternate commissioning options	Potential for CCG/P/H Funding
		2.4	I feel welcomed and included in my local community		<b>Supported Employment Services EIP Services:</b> Carers EIP Carers Breaks & Training Mental Health Physical Disabilities Older People Learning Disability Advocacy Services <b>SP Services – Accommodation Based:</b> Older People Learning Disability Mental Health Single People Teenage Parents & Families Ex-Offenders & Former Drug Users <b>SP Services – Non Accommodation Based:</b> Physical Disability/Sensory/Generic Ex-Offenders Drug & Alcohol Mental Health Resettlement & Homeless Prevention	See 2.1 See 2.1  See 2.1 See 2.1 See 2.1 See 2.1 See 2.1  See 2.2 See 2.2 See 2.2 See 2.2 See 2.2  See 2.2 See 2.2 See 2.2 See 2.2 See 2.2	App 6  App 1             App 5	↑ Increase              	↓ Decrease              	-Encourage self reliance/raise aspiration/increase opportunity  -Increase access to community based options through creative care planning  -Reduce reliance on directly funded traditional care services e.g. residential/nursing placements  -Pump prime community based initiatives e.g. Innovation Fund  -Develop the market to respond to personal budgets	Resilient communities/personal budgets

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					<b>Innovation Fund:</b> Carers Generic Learning Disability Mental Health Older People Sensory Impairment	See 2.1 See 2.1 See 2.1 See 2.1 See 2.1 See 2.1	App 3				

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3	<b>Independence - I am supported to live an independent, healthier and more fulfilled life</b>	3.1	I am supported to develop skills and coping strategies to enable me to live a full and active life		<b>Individual Commissioning Support for Carers:</b> Assessments EIP Reablement Breaks & Training <b>Information &amp; Advice Services:</b> Carers Mental Health Older People Physical Disabilities Brokerage CAB Universal Service <b>EIP:</b> Mental Health Physical Disabilities Older People Learning Disability Advocacy Services <b>Innovation Fund:</b> Carers Generic Learning Disability Mental Health Older People Sensory Impairment	See 2.2 See 2.1 See 2.2 See 2.2  See 1.1 See 1.1 See 1.1 See 1.1 See 1.1 See 1.1  See 2.1 See 2.1 See 2.1 See 2.1 See 2.1  See 2.1 See 2.1 See 2.1 See 2.1 See 2.1	App 1  App 1  App 1  App 3	↑ Increase	↔ No Change	-Target health inequalities  -Encourage self reliance/raise aspiration/increase opportunity  -Increase access to community based options through creative care planning  -Reduce reliance on directly funded traditional care services e.g. residential/nursing placements  -Pump prime community based initiatives e.g. Innovation Fund  -Develop the market to respond to personal budgets	PH/CCGs/ Place



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					<b>SP Services – Accommodation Based:</b> Older People Learning Disability Mental Health Single People Teenage Parents & Families Ex-Offenders & Former Drug Users <b>SP Services – Non Accommodation Based:</b> Physical Disability/Sensory/Generic Ex-Offenders Drug & Alcohol Mental Health Resettlement & Homeless Prevention	See 2.2 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2	App 4				
		3.2	I have access to my own home		<b>SP Care &amp; Repair</b> <b>Equipment Services</b> <b>Telecare Services</b>	£363,340 £405,812 £220,208	App 4 App 7 App 8	↑ Increase	↑ Increase	-Influence housing strategy / planning  -Influence allocations policies  -Ensure timely adaptations to properties	Housing/ PH/ CCGs/Ambulance Service

Council Outcomes			Priority Level	Current Services Commissioned	Annual cost of Service	Activity Levels	Projected Demand	Projected Spend	New / Alternate commissioning options	Potential for CCG/P/H Funding	
		3.3	I am supported to maintain a stable home environment		<b>Individual Commissioning Domiciliary Care Equipment Services Telecare SP Services – Accommodation Based:</b> Older People Learning Disability Mental Health Single People Teenage Parents & Families Ex-Offenders & Former Drug Users <b>SP Services – Non Accommodation Based:</b> Physical Disability/Sensory/Generic Ex-Offenders Drug & Alcohol Mental Health Resettlement & Homeless Prevention	See 2.2 See 3.2 See 3.2  See 2.2 See 2.2 See 2.2 See 2.2 See 2.2  See 2.2  See 2.2 See 2.2 See 2.2 See 2.2	App 4 App 7 App 8 App 5	↑ Increase	↑ Increase	-Target vulnerable groups e.g. falls prevention, winter warmth  -Maximise/target tenancy support  -Maximise care and repair services  -Deliver effective equipment services  -Deliver effective AT/Telecare services	PH  Housing  Housing/PH  Consortium  PH/CCGs
		3.4	I am supported in my role as a parent to be able to provide a safe and stable family life for my children		<b>SP Services – Teenage Parents &amp; Families</b>	See 2.2	App 5	↑ Increase	↑ Increase		Childrens / PH/ CCGs
		3.5	I am supported in my role as a carer and have a life outside of caring		<b>Individual Commissioning Information &amp; Advice Assessments EIP Reablement Breaks &amp; Training Innovation Fund</b>	See 1.1 See 2.2 See 2.1 See 2.2 See 2.1 See 2.1	App 1     App 3	↑ Increase	↑ Increase	-Maximise impact of carer support to enable carers to continue in their caring role (far cheaper than direct provision).	PH/CCGs/ Resilient Communities

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		3.6	I am supported to plan ahead and makes choices and decisions about my future		<b>Individual Commissioning Information &amp; Advice Services:</b> Carers Mental Health Older People Physical Disabilities CAB Universal Service <b>IMCA</b> <b>IMHA</b> <b>Brokerage</b> <b>Advocacy Services</b> <b>SP Services – Accommodation Based:</b> Older People Learning Disability Mental Health Single People Teenage Parents & Families Ex-Offenders & Former Drug Users <b>SP Services – Non Accommodation Based:</b> Physical Disability/Sensory/Generic Ex-Offenders Drug & Alcohol Mental Health Resettlement & Homeless Prevention	See 1.1 See 1.1 See 1.1 See 1.1  See 1.4 See 1.4 See 1.4 See 1.4  See 2.2 See 2.2 See 2.2 See 2.2 See 2.2 See 2.2  See 2.2 See 2.2 See 2.2 See 2.2 See 2.2	App 1          App 5	↑ Increase          ↑ Increase	-Target health inequalities/vulnerable groups  -Encourage self reliance/raise aspiration/increase opportunity  -Increase access to community based options through creative care planning  -Reduce reliance on directly funded traditional care services e.g. residential/nursing placements  -Pump prime community based initiatives e.g. Innovation Fund  -Develop the market to respond to personal budgets		
					<b>Hospital Discharge Services</b>	£142,826	N/A	↔ No Change	↑ Increase	-Develop alternative services which are community based and avoid residential placements	Hospital Trusts/CCGs

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		3.7	I receive care and support in my own home		<b>Individual Commissioning Domiciliary Care SP Services – Accommodation Based:</b> Older People Learning Disability Mental Health <b>SP Services – Non Accommodation Based:</b> Physical Disability/ Sensory/Generic Ex-Offenders Drug & Alcohol Mental Health Resettlement & Homeless Prevention	See 2.2  See 2.2 See 2.2 See 2.2  See 2.2  See 2.2 See 2.2 See 2.2 See 2.2	App 4 App 5	↑ Increase	↑ Increase	-Maximise the delivery of care and support in the home.  -Minimise residential/nursing placements.  -Ensure effective monitoring/quality assurance /safeguarding	CCGs
		3.8	I live in a residential or nursing care home and have a positive experience of care and I am treated with dignity and respect		<b>Individual Commissioning Safeguarding Res/Nursing Home Healthwatch</b>	£41,861,092 Jill	App 9 App 2	↓ Decrease	↓ Decrease	-Development of personalised care plans  -Effective contract compliance/monitoring  -Providers sign up to the dignity challenge  -Individuals are effectively safeguarded	

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4	Control - I can access services and control the services that I receive	4.1	I can speak to people who know something about what I need and can make things happen		<b>Individual Commissioning Information &amp; Advice Services:</b> Carers Mental Health Older People Physical Disabilities CAB Universal Service <b>IMCA</b> <b>IMHA</b> <b>Brokerage</b> <b>Advocacy Services</b>	See 1.1 See 1.1 See 1.1 See 1.1 See 1.1  See 1.4 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice  - Development of a RAS  -Person centred care management  - Personal budgets  -Responsive service providers  -Develop the market to respond to personal budgets	CCGs/PH/ Community Resilience
		4.2	I have help to make informed choices if I need and want it		<b>Individual Commissioning Information &amp; Advice Services:</b> Carers Mental Health Older People Physical Disabilities CAB Universal Service <b>IMCA</b> <b>IMHA</b> <b>Brokerage</b> <b>Advocacy Services</b>	See 1.1 See 1.1 See 1.1 See 1.1 See 1.1  See 1.4 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice  - Development of a RAS  -Person centred care management  - Personal budgets  -Responsive service providers  -Develop the market to respond to personal budgets	CCGs/PH/ Community Resilience  Finance  CCGs/PH/ Community Resilience

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		4.3	I am in control of my care and support		<b>Individual Commissioning Information &amp; Advice Services:</b> Carers Mental Health Older People Physical Disabilities CAB Universal Service <b>IMCA</b> <b>IMHA</b> <b>Brokerage</b> <b>Advocacy Services</b>	See 1.1 See 1.1 See 1.1 See 1.1 See 1.1 See 1.4 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice  - Development of a RAS  -Person centred care management  - Personal budgets  -Responsive service providers  -Develop the market to respond to personal budgets	CCGs/PH/ Community Resilience  Finance  CCGs  CCGs
		4.4	I have care and support that is directed by me and responsive to my needs		<b>Individual Commissioning Information &amp; Advice Services:</b> Carers Mental Health Older People Physical Disabilities CAB Universal Service <b>IMCA</b> <b>IMHA</b> <b>Brokerage</b> <b>Advocacy Services</b>	See 1.1 See 1.1 See 1.1 See 1.1 See 1.1 See 1.4 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice  - Development of a RAS  -Person centred care management  - Personal budgets  -Responsive service providers  -Develop the market to respond to personal budgets	CCGs/PH/ Community Resilience  Finance  CCGs  CCGs

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		4.5	My support is coordinated, co-operative and works well together and I know who to contact to get things changed		<b>Individual Commissioning Safeguarding Information &amp; Advice Services:</b> Carers Mental Health Older People Physical Disabilities CAB Universal Service <b>IMCA</b> <b>IMHA</b> <b>Brokerage</b> <b>Advocacy Services</b>	See 1.1 See 1.1 See 1.1 See 1.1 See 1.1 See 1.4 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice  - Development of a RAS  -Person centred care management  - Personal budgets  -Responsive service providers  -Develop the market to respond to personal budgets	CCGs/PH/ Community Resilience  Finance  CCGs  CCGs
		4.6	I can decide the kind of services I need and when, where and how to receive it		<b>Individual Commissioning Information &amp; Advice Services:</b> Carers Mental Health Older People Physical Disabilities CAB Universal Service <b>IMCA</b> <b>IMHA</b> <b>Brokerage</b> <b>Advocacy Services</b>	See 1.1 See 1.1 See 1.1 See 1.1 See 1.1 See 1.4 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice  - Development of a RAS  -Person centred care management  - Personal budgets  -Responsive service providers  -Develop the market to respond to personal budgets	CCGs/PH/ Community Resilience  Finance  CCGs  CCGs

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		4.7	I know the amount of money available to me for care and support needs and I can determine how this is used (whether it is my own money, direct payment or council managed personal budget)		<b>Individual Commissioning Brokerage Advocacy Services</b>	See 1.1 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice  - Development of a RAS  -Person centred care management  - Personal budgets  -Responsive service providers  -Develop the market to respond to personal budgets	CCGs/PH/ Community Resilience  Finance  CCGs  CCGs
		4.8	I can get access to money quickly without having to go through over-complicated procedures		<b>Individual Commissioning Brokerage Advocacy Services</b>	See 1.1 See 1.4	App 1	↑ Increase	↑ Increase	- Improved financial process	Finance

5	<b>Public Protection &amp; Safeguarding. Risk enablement - I feel in control and safe.</b>	5.1	I have considerate support delivered by competent people		<b>Individual Commissioning Safeguarding CQC Healthwatch</b>	Jill	App 10	↑ Increase	↑ Increase	-Person centred care management  Separation of commissioning from contracts. Improved contract compliance.  Development of an effective quality assurance/ safeguarding function  Workforce development/training	PH/CCG  PH/CCG  PH/CCG
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		5.2	I can plan ahead and keep control of my life, even in a crisis.		<b>Individual Commissioning Information &amp; Advice Services:</b> Carers Mental Health Older People Physical Disabilities CAB Universal Service <b>IMCA</b> <b>IMHA</b> <b>Brokerage</b> <b>Advocacy Services</b>	See 1.1 See 1.1 See 1.1 See 1.1 See 1.1  See 1.4 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice  - Development of a RAS  -Person centred care management	CCGs/PH/ Community Resilience  Finance  PH/CCG
		5.3	I feel safe. I can live the life I want and I am enabled to manage risks.		<b>Individual Commissioning Information &amp; Advice Services:</b> Carers Mental Health Older People Physical Disabilities CAB Universal Service <b>IMCA</b> <b>IMHA</b> <b>Brokerage</b> <b>Advocacy Services</b>	See 1.1 See 1.1 See 1.1 See 1.1 See 1.1  See 1.4 See 1.4 See 1.4 See 1.4	App 1	↑ Increase	↑ Increase	-Improved access to information and advice  - Development of a RAS  -Person centred care management  - Personal budgets  -Separation of commissioning from contracts. Improved contract compliance.  -Development of an effective quality assurance/ safeguarding function  -Workforce development/training	CCGs/PH/ Community Resilience  Finance  CCGs  CCGs PH/CCGs/ Childrens  PH/CCGs/ Childrens/ Safeguarding

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		5.4	I am protected from harm when I am unable to protect myself		<b>Individual Commissioning Safeguarding CQC Healthwatch SP Services – Accommodation Based:</b> Older People Learning Disability Mental Health Single People Teenage Parents & Families Ex-Offenders & Former Drug Users <b>SP Services – Non Accommodation Based:</b> Physical Disability/ Sensory/Generic Ex-Offenders Drug & Alcohol Mental Health Resettlement & Homeless Prevention	<div>Jill</div> <div>See 2.2</div> <div>See 2.2</div> <div>See 2.2</div> <div>See 2.2</div> <div>See 2.2</div> <div>See 2.2</div> <div>See 2.2</div> <div>See 2.2</div> <div>See 2.2</div> <div>See 2.2</div> <div>See 2.2</div> <div>See 2.2</div> <div>See 2.2</div> <div>See 2.2</div>	App 10  App 2 App 5	↑ Increase	↑ Increase	-Improved access to information and advice  -Person centred care management  -Separation of commissioning from contracts. Improved contract compliance.  -Development of an effective quality assurance/ safeguarding function  -Workforce development/training  -Effective advocacy services	CCGs/PH/Community Resilience/ICT  CCGs  PH/CCGs/Childrens  PH/CCGs/Childrens/Safeguarding  HR  PH/CCGs/CWP

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